



**PORT_{of}
SAN DIEGO**
Waterfront of Opportunity

**Senior Business
Systems Analyst**

\$88,410.00 – \$131,590.00

Information Technology Department
San Diego, California





INTRODUCTION

The Port of San Diego is seeking a qualified Senior Business Systems Analyst, Maritime Systems to join its dynamic IT Applications team in the Information Technology Department. The Senior Business Systems Analyst (Sr. BSA) will focus on supporting the Maritime Division in all aspects of business and financial operations and will perform a variety of functions from requirements, design, development, testing and supporting existing and new Maritime systems such as Terminal Operating Systems and Port Management information systems, as well as core Port systems such as SAP Sales & Distribution in ECC and S4/HANA. Qualified candidates must have experience supporting, configuring, and troubleshooting ERP and associated applications, as well as experience supporting and configuring applications that support terminal operations. SAP certifications are preferred. The Sr. BSA will also be responsible for supporting a number of other business applications used by our Maritime teams. This position is eligible for telecommuting after the probationary period and will have every other Friday off (9/80 work schedule).





ABOUT THE PORT OF SAN DIEGO

The Port of San Diego manages San Diego Bay and 34 miles of its beautiful, natural waterfront for the People of California. The Port was established in 1962 under the Port Act and is charged with implementing the Tidelands Trust Doctrine. The Port of San Diego is the fourth largest of the 11 ports in California. For over 50 years, the Port's five member cities – Chula Vista, Coronado, Imperial Beach, National City, and San Diego – have worked together to develop and promote commerce, navigation, recreation, and fisheries on and around San Diego Bay.

Self-funded, the Port contributes billions annually to San Diego's economy, benefiting the community, local businesses, and employees. Businesses at the Port provide thousands of well-paying jobs, supporting individuals and families throughout the region. The Port oversees two maritime cargo terminals, two cruise ship terminals, 22 public parks, the Harbor Police Department, and the leases of hundreds of tenant and subtenant businesses around San Diego Bay. These include 17 hotels, 74 restaurants, three specialty retail centers, and numerous other attractions including bay tours and museums.

The Department

The Information Technology Department at the Port of San Diego is responsible for intake, contracting, deployment, implementation, and support of all IT technology and applications. It comprises teams across many domains such as Help Desk, Desktop Engineering and Software Deployment, System Administration, IT Infrastructure, Applications Operations (Business System and Business Intelligence), Geographic Information Systems, Project Management office, Business Partners, and IT Finance. We work closely with our partner team, Information Security and Risk Management.

While there are numerous technologies and applications in use at the Port, our major technologies include: Cloud and On-Premise Datacenter, Network and Firewall, Private Bay Fiber, Audio-Visual & Boardroom Support, Microsoft Platform, Endpoint Computing, Sensor & Access Control, Physical Security Systems and Cameras, Enterprise Resource Planning Platform, Customer Relationship Management Platforms, Geographic Information Systems Platform, and Applications and Technologies that support our Harbor Police Department.

IT Department Mission

- Provide a secure, stable, high performing technology environment.
- Enhance Port operations through administering and supporting solutions that add value to every team and team member; and
- Deliver on-time, on-budget results through collaborative, mission-relevant projects and business services.





IT Department Goals

Business Relationships. Continue integrating the IT Business Partner model with Port departments and stakeholders to improve collaboration; align with Port business priorities, and ensure internal customers receive mission-relevant IT services that deliver results, provide value and enhance outcomes.

Prioritize Business Needs and Deliver Value. Utilize customer advisory forums to partner with IT in evaluating and prioritizing projects and enhancements, ensuring resources are allocated to the highest value efforts for the organization.

Cybersecurity and Risk Management. Integrate cybersecurity and risk management processes within the framework of the strategic business management and operating environments.

Operational Excellence. Practice continuous process improvement within ITIL service delivery governance model across IT, ensuring a sustainable and supportable operating environment.

Modernize User Experience. Progressively enhance and modify our existing platforms and solutions with a focus on providing Port staff with an efficient and intuitive interface.

Technical Workforce. Ensure a skilled, responsive, and innovative workforce that keeps current with evolving business critical technologies.

The ideal candidate

The ideal candidate for the Senior Business Systems Analyst, Maritime Systems has a strong background in Maritime and/or Logistics industries and has supported maritime businesses with port/terminal operations in this capacity. Candidates must also possess a strong background in supporting Transportation/Port/Maritime sales and distribution (ideally in SAP), billing, and scheduling. Candidates with Maritime and Military Service (Merchant Marine, Navy, Marine, or Coast Guard with terminal/transportation experience) are considered ideal as well. The ideal candidate will also have excellent interpersonal and communications skills, a can-do attitude, great problem-solving and critical thinking skills, and a real desire to become an integral part of the Business Systems team as well as developing deep collaboration with the Maritime Division and associated departments.

We pride ourselves on accountability, integrity, and teamwork. You will be surrounded by people committed to making a difference. If this describes your talents, please apply and come join us at the Port!

Minimum Qualifications

Graduation from a four-year college or university with a major in business administration, management information systems or a closely related field; and at least eight years of progressively responsible experience in performing business process analysis, design, configuration, and implementation in Maritime. Experience in a public agency is preferred. Time served as a District Intern counts towards the years of experience.

A current, valid California Class C driver's license at time of appointment and maintained at all times thereafter in order to operate a vehicle on District business.

Salary & Benefits

- Medical Insurance: United Healthcare HMO, PPO, and HDHP-HSA options paid by the Port (including dependents).
- Dental Insurance: Delta Dental PPO or DeltaCare USA DHMO options paid by the Port (including dependents).
- Vision Insurance: Vision Service Plan (VSP) paid by the Port (including dependents).
- Employee Assistance Program: Confidential service available 24/7 that provides assessment, counseling, and resources to help employees resolve personal issues.
- Annual Leave: 144 hours per year.
- Unclassified Leave: 40 hours per year.
- Retirement: Combined Defined Contribution/Defined Benefit Plan (Tax deferred program with Employer Match).
- Tuition Reimbursement: \$2,000 per fiscal year.

How to Apply

- Visit www.portofsandiego.org and click on the careers button to apply. We will be accepting applications until March 28, 2024.
- If you have any questions, please contact People Services at **619-686-6315** or careers@portofsandiego.org